## Payment Options

### Budget Plans Are Available!

Customers may want to consider participating in MPU's Budget Payment Plan. If eligible, the plan helps budget your monthly energy cost by spreading out payments over 12 months.

This will help you manage high winter bills due to electric heat or high summer bills due to air conditioning use.

Customer service staff will average your bills and establish a monthly payment amount. Your account will be reviewed every 6 months and the payment will be adjusted to reflect any over-billing or under-billing.

### Recurring Payment Options

MPU offers recurring payment options to help you avoid forgotten or late payments. To setup recurring checking or credit/debit card payments, visit our customer portal at https://myaccount.mpu.org. Credit/debit card payments do incur a processing fee of $3.85/transaction. There is no fee for recurring checking account transactions.

## Application Information

**Applications are accepted October 1st - May 15th.**

Partners for Community Development, Inc. processes applications and can be reached at 833-646-0823.

To apply online, please visit: https://partners4cd.com/energy-assistance.

If you have questions about your bill, or need information for your assistance application, please call MPU at:
920-683-4600
or email us at:
mpucustomerservice@mpu.org
or visit us at:
1303 South 8th Street
Manitowoc, WI 54220.

# ENERGY & WEATHERIZATION ASSISTANCE

MPU
MANITOWOC
PUBLIC UTILITIES

# Income Levels

You may qualify for energy assistance through the Wisconsin Home Energy Assistance Program (WHEAP). When applying for assistance, applicants are asked a series of questions related to their household size, household income, and annual energy cost. The below table lists guidelines for eligibility. Your previous month's income must be equal to, or less than, these numbers, which are determined by the federal government and reviewed prior to every new assistance season.

| Household Size (persons) | Previous Month's Income (Before Taxes) |
|---|---|
| 1 | $3,322.00 |
| 2 | $4,344.08 |
| 3 | $5,366.25 |
| 4 | $6,388.42 |
| 5 | $7,410.58 |
| 6 | $8,432.75 |
| 7 | $8,624.33 |
| 8 | $8,816.00 |

**These income levels are effective for the energy assistance season of October 1, 2026 - May 15, 2027.**

# Energy Assistance Information

*Energy assistance funds are partially funded by you!* The public benefits charge on your bill is required by the State of Wisconsin and contributes towards energy assistance, energy conservation, and weatherization assistance. Additional federal and state funds also contribute. We encourage qualifying customers to utilize these funds if needed - *they are there to help you.*

Applications for assistance are accepted by Partners for Community Development, Inc. between October 1st - May 15th. The application may take 4 - 6 weeks to process. Once the application has been fully processed and approved, the benefit will appear as a credit on a future MPU bill. If you use natural gas to heat your home, the credit will appear on your future gas bill. For contact information, please see the back of this brochure.

# Weatherization Assistance

The State of Wisconsin's Weatherization Assistance Program helps homeowners and renters reduce energy consumption while increasing the comfort of their homes. Improving weatherization within the home can lead to lower utility bills. If you, or your household, has qualified for WHEAP within the past year, you may also be eligible to receive weatherization services. These services are provided at no charge for qualifying homeowners, or at 15% of the cost for landlords of qualifying tenants, and they vary with each home depending on factors such as when the home was built and its current condition.

Partners for Community Development, Inc. is the agency that provides these services for MPU customers. If you are interested in learning more, or would like to see if you qualify for the program, please contact Partners for Community Development, Inc. at 800-584-8172 ext 302 or visit their website at www.partners4cd.com. **You will be required to complete MPU's Customer Consent Form, along with the Partner's application, in order for staff to release the necessary information to Partners for Community Development, Inc.**