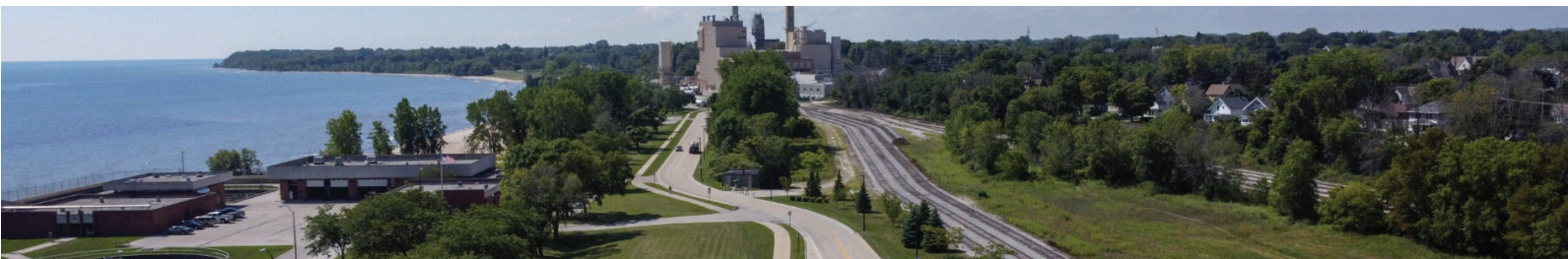


MYACCOUNT.MPU.ORG

☐ Remember Me



Manitowoc Public Utilities' (MPU) customer account portal gives you everything you need to manage your utility account.



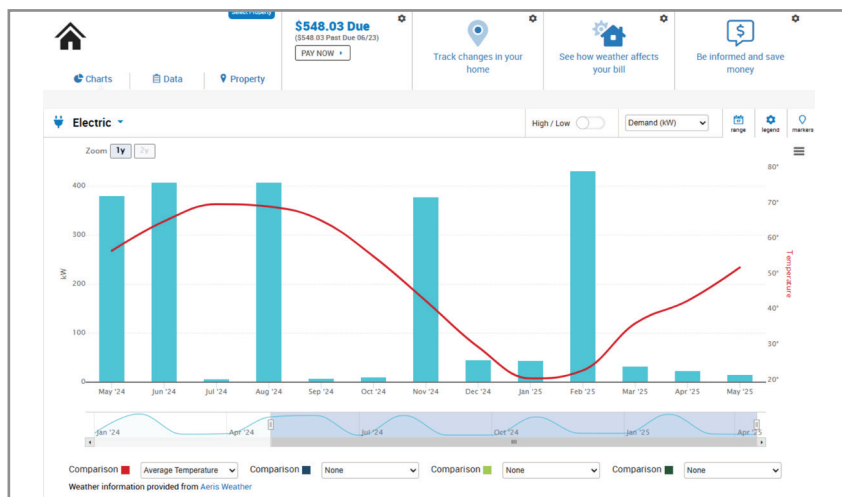
Pay your bill, setup recurring payments, and manage your wallet



View your bill, sign-up for e-billing, and control your communication preferences

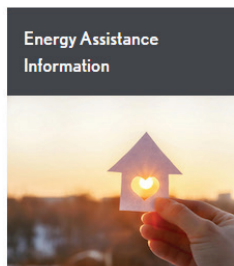
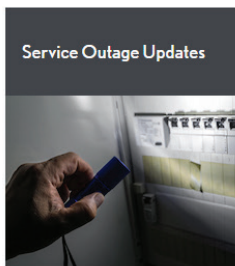
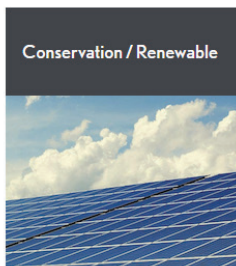
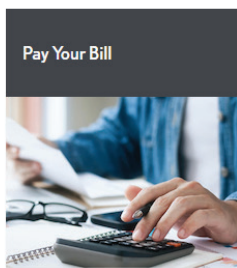


Ability to view, and analyze, your metered usage at different timed intervals based on service type

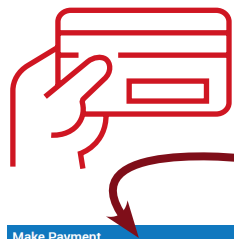


WEBSITE RESOURCES

Your MPU Customer Portal



Are you moving?
Do you need help understanding your bill? Do you qualify for energy assistance? The portal login page links to our website to provide you the resources you need. Click a tile to be redirected.



BILL PAYMENT

Paying your bill through the portal has never been easier! The customer portal supports debit/credit card and bank account payments. Please note: a fee will be applied to every debit/credit card payment.

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Make Payment ✕

Payment Method

☒ Credit Card ☐ Bank Account

Name Card Number

As displayed on Card

Exp. Date CVV Billing Address Zip Code

01 2026 3 or 4 digits

Account# \$0.00 Due A fee of \$3.85 will be added to the payment amount. Pay 0.00

Total: \$0.00

AUTOMATIC PAYMENTS - SET IT AND FORGET IT!

- ☒ Create a portal account or login to an existing account [Enroll in Auto Pay](#)
- ☒ Access autopay options via the “View/Pay Bill” button
- ☒ Setup autopay using a debit/credit card or a bank account
- ☒ Pay the bill amount or a fixed amount every month
- ☒ Pay on the due date or on a specific day of the month

Please note that a fee applies to all credit card transactions & the account is subject to a late fee if payment is received after the due date.



VIEW BILL & COMMUNICATION OPTIONS

Through the “View/Pay Bill” button, view a PDF of your bill, see historical billing data, and sign-up for the notification options that work best for you.



Your bills are available for PDF viewing for ease of seeing an all-encompassing view of your charges. Each bill is listed as a separate row by month.



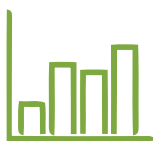
View payment and billing history, filter by transaction type and date, and export to a spreadsheet for record-keeping purposes.



Customize your communication settings to what works best for you! Alerts can be setup to remind you when your bill is coming due or alert when a payment has been applied. You can enroll in paperless billing and receive an email when your new bill is available.

\$ Billing Set billing reminders or confirm payments made View History

New Bill Add	Past Due Reminder Add
Due Date Reminder Add	Payment Applied Add



METERED USAGE DATA

Easily monitor and analyze your metered usage data!



All metered services' usage data is graphically shown for ease of viewing and analyzing. If your account has more than one metered service (electric, water, or both), a menu dropdown allows you to select the service you'd like to view. Billing history can also be viewed in graphical form via the dropdown.



Weather can have a significant impact on electric and water usage. The graph displays a temperature line for each month to show how temperatures may have impacted that month's usage. Use the “High / Low” toggle to easily identify your lowest and peak usage months.



Setup usage threshold alerts to be notified when your usage has gone above the number you set.