

POLICY TITLE: <b>Organizational Purpose</b>		
SECTION: Authority & Purpose	POLICY REFERENCE: A2	ADOPTED: 9/25/2023

**PURPOSE:**

To ensure the long-term success of the MPU organization, the Commission articulates its organizational purpose in terms of Mission, Vision, Core Values, and Fundamental Objectives. This policy establishes a foundation on which other policies can be developed and implemented, and from which results and success are measured.

Governance consistent with clearly established organizational purpose supports an environment of transparency; a clear line of sight from tasks through goals and fundamental objectives; and meaningful work providing value for our community.

**POLICY:**

The Commission adopts and commits to govern in a manner consistent with the following:

**Mission** - *MPU is committed to be the trusted primary resource for providing customer-focused utility services.*

**Vision** - *To be a thriving and innovative regional utility service provider that exceeds customer expectations.*

**Values**

Stewardship - *MPU will endeavor to:*

- *Maintain environmental awareness and compliance*
- *Provide reliable services with highest integrity*
- *Demonstrate a commitment to safety*
- *Practice fiscal responsibility with community assets*

Collaboration - *MPU will work with our customers, employees, and partners to:*

- *Achieve the best possible solutions*
- *Respond to community and customer needs*
- *Maintain open communications*
- *Promote a continuous learning environment*

*Innovation - MPU will continuously explore opportunities to improve services and operations by:*

- *Growing regional solutions for utilities and services*
- *Embracing proven technological solutions*
- *Seeking increased efficiencies*
- *Promoting a culture of adaptability, flexibility, and responsiveness*

## **Fundamental Objectives**

*When planning decisions are made, the organization's primary focus is customer engagement while maintaining appropriate consideration for Price and Innovation; through putting the customers first, the organization is best positioned for sustainable success.*

*We will focus on strengthening the culture of a unified organization where we have built trust, broken down silos, and understand our future workforce, structure and succession.*

*We will create clarity of the future of our production and generation portfolio.*

*We will focus on growth to add greater value to those we serve and create greater financial stability through economies of scale.*

*We will strengthen and promote our reputation of stewardship, citizenship, and expertise to engage and exceed the expectations of our customers.*