



1303 South 8th Street
Manitowoc, WI 54220

920-683-4600

MPU.ORG

CUSTOMER CONSENT FORM

On July 7, 2013, the Municipal Utility Customer Privacy Law (2013 Wis. Act 25) went into effect. The new law provides that Customer Information is no longer subject to the Open Records Law and must be protected from disclosure. Under most circumstances, customer information may not be released by MPU to any person without the customer's consent. Customer information includes the following:

- Name
- Address
- Phone Number
- Social Security Number
- Payment History
- Consumption/usage data
- Billing information (including past due amounts)

This consent form grants MPU authority to release account information to the person or entity designated below ("Authorized Recipient"). Before any information can be released, the customer must complete this form and return it to MPU:

- Email: mpucustomerservice@mpu.org
- In person or by mail to: 1303 S. 8th Street, Manitowoc, WI 54220

Customer Full Name Customer Name

Customer Phone No.

MPU Account No. Account Number

Property Address Service Address

Full Name of Authorized Recipient _____

Authorized Recipient's Phone No. _____

I hereby authorize MPU to release account information to the Authorized Recipient. I verify that I am the customer of record for this property.

Signature of Customer _____ Date _____

For Internal Use Only:

Date Received: _____

Recipient's Name: _____

Method of Receipt: _____

Date Processed: _____