

From: Manitowoc Public Utilities <joe.jenkins=MPU.com@cmail19.com> on behalf of Manitowoc Public Utilities <joe.jenkins@MPU.com>
Sent: Tuesday, January 19, 2021 4:04:07 PM
To: [REDACTED]
Subject: Disconnection Notice - Preview



Disconnection Notice

For Location:

Customer Name

Customer Address

Manitowoc, WI 54220

Acnt. No. 6179916151

At this address

We have sent you a bill for your Energy account Deposit , a reminder notice and have made attempts to contact you. However we are yet to receive your payment. To avoid disconnection you must pay the outstanding balance of \$1381.77 before this disconnection notice period ends on 01-19-2021.

If you haven't paid the bill your supplier may contact you about the possibility of disconnecting your gas or electricity supply Failure to receive your payment in time may result in:

- Disconnection- A disconnection fee will apply.
- Reconnection fees- You'll need to contact us to be reconnected. Reconnection fees will apply.
- Legal Costs- Your file will be sent to a debt collection agency and you may incur legal costs and other expenses.
- Adverse credit rating- Your details will be listed with credit reporting agencies and you may experience difficulty getting credit elsewhere in the future.

YOU SHOULD ALSO NOTE THAT, while the amount due for urgent payment is \$998.00 unt is now late fee \$ 100.00 will have to be paid to avoid further recovery action.

In addition to this email, we'll be sending you this disconnection notice once again y Post.

Energy-supply terms and conditions.

1 - I understand that a disconnection is a permanent procedure and if I require the supply to be subsequently reconnected a charge may be payable as it will be treated as a new connection.

2 - I have provided a site contact and telephone number, and I will ensure that the site contact is available to provide access to the metering position.

3 - I am the landlord/ authorised by the landlord to arrange the permanent disconnection.

Please allow at least 10 working days for the meter removal. Appointments are booked all day (8am-6pm).

If you require a morning/afternoon appointment or a telephone call 30 minutes before visit, please specify

The final date will be provided by the local distribution company, please note this can take up to and exceeding 8 weeks after the meter has been removed.