



PRESS RELEASE

Manitowoc Public Utilities ! 1303 S. 8th Street, P.O. Box 1090 ! Manitowoc, WI 54221-1090 ! 920-686-4304 ! fax: 920-686-4348

For Immediate Release

Date: March 22, 2020
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MPU Closing the Front Office

MPU recognizes the unsettling times we are in amid the concerns of the COVID-19 virus. We continue to closely monitor this ever-changing situation. We are committed to the safety of our employees and customers. As such, we will be closing our office to the public effective 4:30 p.m. on Monday, March 23, 2020 until further notice.

MPU is taking several actions commensurate with federal, state and county government guidance, to help ensure our business and operations continuity. We would like to remind customers that MPU has several options for remote payment and customer service including the following:

- Customer Service call center will be open 8:30 a.m. to 4:30 p.m. Call 683-4600.
- Email: mpucustomerservice@mpu.org

Payment options:

- Mail: PO Box 41, Manitowoc WI 54221-0041
- Phone: 1-877-653-0380, you will need your customer and account number
- Online Customer Portal: www.mpu.org - Click on 'Access My Account'
- Depository Drop Box: located in the parking lot at 1303 S. 8th Street.

MPU is continuing to monitor this situation and evaluate additional actions as recommended. Any questions should be directed to MPU during regular business hours 8:00 a.m. to 4:30 p.m. at 920-683-4600.

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