



PRESS RELEASE

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For Immediate Release

Date: August 2, 2019

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MPU Contractors Beginning Meter Installations

Beginning Monday, August 5, Allegiant Utility Services will begin replacing electric meters in the city of Manitowoc as part of the Advanced Meter Infrastructure (AMI) system deployment. The system will replace all electric meters in the city of Manitowoc.

AMI uses state-of-the-art metering and communication technology to permit secure two-way remote communication with utility meters located at businesses and residences in the city. The two way communication will be used to collect daily kilowatt-hour meter readings for billing, monitor system voltages, and provide power outage notifications. Overall, AMI will provide proactive customer service, improve system reliability, and permit more efficient delivery of utility services.

The Allegiant Utility Services crews will operate out of white pick-up trucks, with an Allegiant logo on the door, and an MPU Contractor decal on the utility box. The crew will not be accompanied by MPU personnel, but will carry temporary MPU identification cards.

Residents can expect a brief power interruption while the meter is replaced. A door hanger will be left at residences notifying occupants that the work has been completed.

Manitowoc Public Utilities reminds residents to always ask for identification before allowing any service personnel into your home. Questions on meter installations can be directed to MPU during regular business hours 8:00 AM to 4:30 PM at 920-683-4600.

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