

How else can Manitowoc Public Utilities help?

Budget Payment Plan

Customers may want to consider participating in MPU's Budget Payment Plan. This plan helps you budget your monthly energy cost by spreading out payments equally over 12 months. This will help you manage high winter bills due to electric heat or high summer bills due to air conditioning. We will average your monthly bills and establish a payment level. Your account will be reviewed every 6 months and the payment will be adjusted to reflect any over-billing or under-billing.

Easy Pay Plan

The Easy Pay Plan is another way you may simplify paying your MPU bill. With the Easy Pay plan you don't have to write a check, put your payment in the mail, or bring it to the MPU office. Your bill will be paid automatically from your checking or savings account. You may specify that funds be transferred either 5, 10, 15 or 20 days from your billing date.

To find out more information on the Budget Payment Plan or the Easy Pay Plan, call an MPU customer service representative at 683-4600.



Apply soon while funds are still available.

Call the Manitowoc County Human Services Department at 683-2888 or visit their office, located in the Job Center, 3733 Dewey Street.



Manitowoc Public Utilities

1303 South 8th Street

P.O. Box 1090

Manitowoc, WI 54221-1090

www.mpu.org

Please contact us at the address above or by calling 683-4600 should you have any questions concerning your bill.

Energy & Weatherization Assistance



How to get help for high energy bills



Manitowoc Public Utilities

High Utility Bills Got You Down?

You may qualify for Federal Energy Assistance and Commitment to Community Credits.

This year, more than ever, residents are spending a greater percentage of their monthly income on heating and lighting their homes. In a typical year, Wisconsin households on a fixed or limited income spend 12 to 18 percent of their monthly budget on energy, while the average household spends only 4 percent.

If you are on a fixed budget, you already know how hard it is to balance monthly expenses, even without skyrocketing fuel costs. That's why Manitowoc Public Utilities is encouraging financially burdened customers to apply for energy assistance this year.



How do I apply?

Income eligible Manitowoc Public Utilities customers should apply for a Heating Assistance Benefit through the Manitowoc County Human Services Department, located in the Job Center at 3733 Dewey Street.

Appointments for completing a Heating Assistance application can be made by calling the Manitowoc County Human Services Department at 683-2888.



Once the application is processed, customers receiving a Heating Assistance Benefit from the State will automatically qualify for an Electric Assistance Benefit from MPU's Commitment to Community Program. You will receive a letter from MPU confirming the amount of your Electric Assistance Benefit. The Electric Assistance Benefit will appear as a credit on a future electric utility billing.

If you have any questions regarding your Electric Benefit, please call MPU at 683-4600, or Wisconsin Energy Conservation Corporation at 1-800-720-0702.

What income level qualifies for energy assistance?

When applying for energy assistance, applicants are asked certain confidential questions related to their household size, household income, and annual energy cost. The following table lists income guidelines for eligibility:

Household Size (persons)	Previous 3 Month's Income
1	\$3,491.25
2	\$4,683.75
3	\$5,876.25
4	\$7,068.75
5	\$8,261.25
6	\$9,453.75
7	\$10,646.25
8	\$11,838.75

For each additional person, add: \$1,192.50

What is Weatherization Assistance?

Once qualified, eligible customers may also be able to receive Weatherization Assistance. During the Weatherization Assistance process you will receive a home energy analysis which includes a heating system safety check. Based on this analysis, your home may qualify for: attic, sidewall, or foundation insulation; air sealing; heating system repair or replacement; water heater replacement; water saving measures; and compact fluorescent lighting. Manitowoc Public Utilities is co-funding a number of these measures. To apply for Weatherization Assistance, pick up an application at the MPU office, or call Partners For Community Development at 1-920-459-2780 or Toll Free at 1-800-584-8172.

Who funds these programs?

The State of Wisconsin Energy Assistance and Weatherization is funded through federal appropriations from the U.S. Department of Health and Human Services. Each year the State Energy Services and Residential Efficiency Bureaus help over 100,000 Wisconsin households. MPU's Commitment to Community electric energy assistance is funded through public benefits fees.

